



To: All Practitioners and Members

From: UM/QI Committee Chair

Date: 03/01/2026

RE: Access to Population Health Management Services

Please be informed that Loyola Physician Partners provides Population Health Management services. These services include Wellness and Prevention Services, Condition Management, Case Management (CM) and Complex Case Management (CCM).

These programs are available for members for transition of care after an ED visit, recent hospitalization or any time a member is identified as one requiring additional support to improve the member's health status and self-management of specific chronic conditions through condition monitoring, coaching, education, and behavioral strategies. The focus is on prevention, closing care gaps, and promoting a healthy lifestyle.

Enrolled members are monitored by Nurse Care Managers, Social Workers and Pharmacists.

If any member or their PCP feels the member might be a candidate for these services, please contact us:

- Email: loypopulationreferrals@luhs.org
- Telephone: 708.216.8500
- EPIC tools:
 - ❖ In-basket pool message
[LUHS ACO/SCP POPULATION HEALTH VIRTUAL CLINICAL POOL](#)
 - ❖ Order
[Referral to Care Management](#)

Procedures		⌵ (Alt+3)			
Name	Procedure ID	Type	Pref List	Resulting Agencies	Cost ...
Referral to Care Management	REF2100	Referral	AMB FACI...		