

How to Have a Successful Video Visit

To ensure a successful video visit, please...

- Perform your eCheck-in prior to your appointment date.
- Be sure to test your web browser's video prior to appointment date. (see Patient Video Visit Guide)
- Prepare a list of all of your medications and notes ahead of the visit.
- Sit in a quiet, well-lit location.
- Wear appropriate public attire.
- Reduce possible distractions (e.g. radio, TV, pets, etc.).
- Ensure your device is well charged or plugged in.
- Enter the video waiting room 10 minutes prior to your appointment start time. Your provider cannot join the visit until you have arrived (see Patient Video Visit Guide)

Privacy Disclaimer: *The MyChart video visit is a clinical conversation between patient and provider and therefore bound by HIPAA. Unauthorized recording of the video consultation by either patient or provider is strictly forbidden.*
