On Demand Video Visits

On demand video visits are available for flu-like symptoms. Patients can drop into an On Demand Video Visit queue and can be seen by the next available On Demand provider.

Under Quick Links, Click the Talk to a provider/on demand video visit link

Video Visits can only be scheduled if you are located in the state of Illinois. Once Illinois is selected, Click Confirm.
Currently, On Demand Video Visits are only available for flu-like symptoms. Under Reason for visit, click Flu Symptom Visit.

Review the instructions for connecting to the On Demand Video Visit by either Computer or Mobile App. Click Okay when finished viewing the directions.
Enter any additional details that the provider will need to know about your symptoms. Check to ensure that your email and mobile phone number are correct in order to receive a push notification that the On Demand Provider is ready. Then, Click **Put Me In Line**.
You must complete e-check in immediately in order to connect to the On Demand Video Visit provider. Click the **Update Information** button to begin the e-check in process.

Once e-check in is completed you can click the **Begin Video Visit** button to join the Video Visit Virtual Waiting Room where the next On Demand Video Visit provider will join you.