How to Have a Successful Video Visit

To ensure a successful video visit, please…

• Perform your eCheck-in prior to your appointment date.

• Be sure to test your web browser’s video prior to appointment date. (see Patient Video Visit Guide)

• Prepare a list of all of your medications and notes ahead of the visit.

• Sit in a quiet, well-lit location.

• Wear appropriate public attire.

• Reduce possible distractions (e.g. radio, TV, pets, etc.).

• Ensure your device is well charged or plugged in.

• Enter the video waiting room 10 minutes prior to your appointment start time. (see Patient Video Visit Guide)

Privacy Disclaimer: The myLoyola video visit is a clinical conversation between patient and provider and therefore bound by HIPAA. Unauthorized recording of the video consultation by either patient or provider is strictly forbidden.